











AVON



**YOUR GUIDE TO  
USING AVON ON**



The Avon On App helps you share, earn and grow your business on the go.

-  **EASY DOWNLOAD AND LOGIN**
-  **PLACE ORDERS**
-  **TRACK ORDERS**
-  **CHECK PENDING ORDERS & HISTORY**
-  **MANAGE RETURNS**
-  **CREATE, SCHEDULE AND SOCIAL MEDIA POSTS**
-  **SHARE THE DIGITAL BROCHURE & NEW OFFERS**
-  **ACCESS ACCOUNT INFORMATION**
-  **MAKE PAYMENTS**
-  **RECEIVE NOTIFICATIONS**

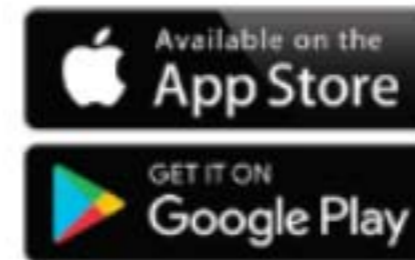
ACCESS TO



**GETTING  
STARTED**

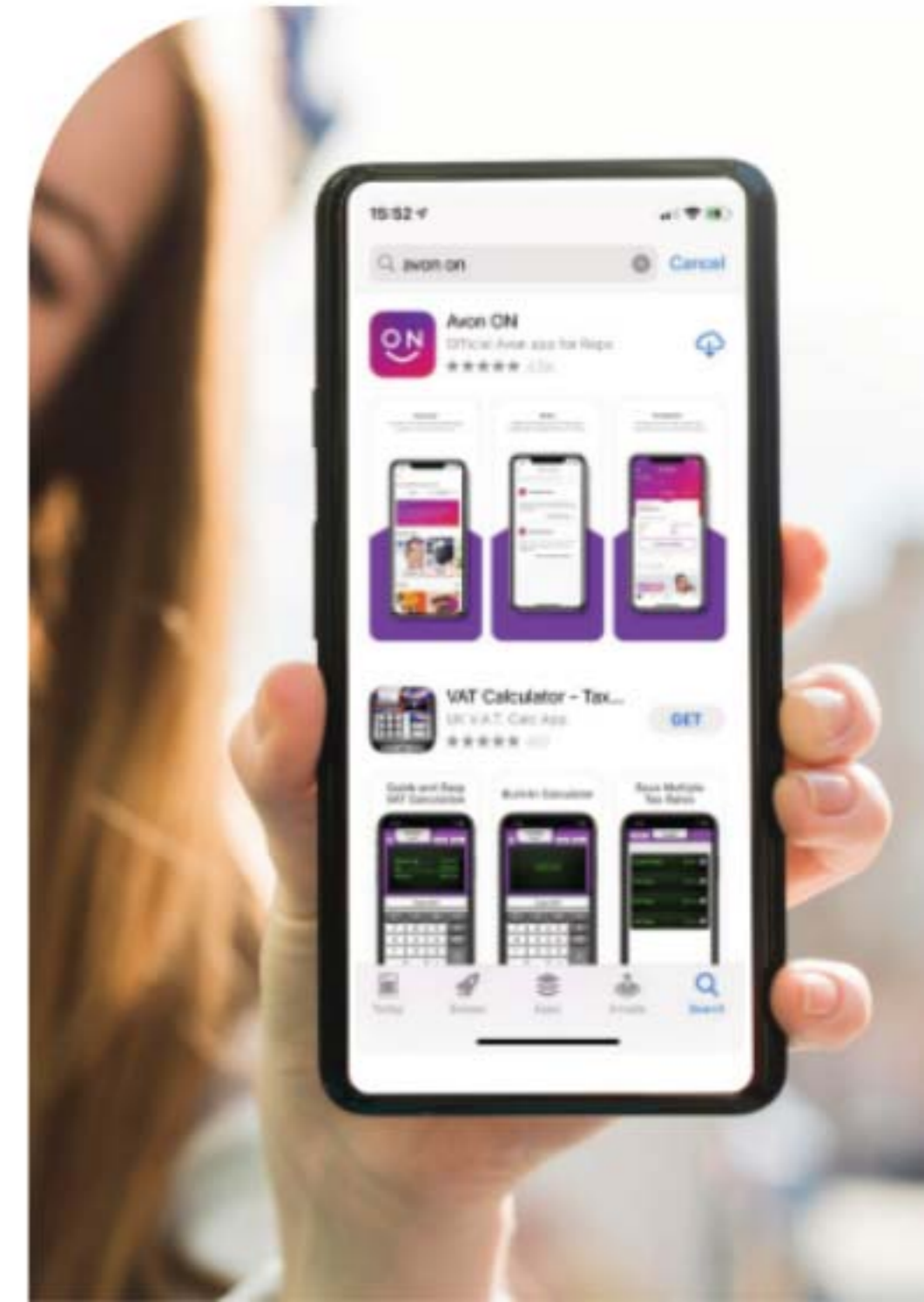
**HOW TO DOWNLOAD  
AVON ON**

Head to your mobile App Store and search Avon On App.



**“EVERYTHING  
YOU NEED,  
IN ONE HANDY  
PLACE”**

**NEW AVON REP JANE**





# HOW TO CREATE YOUR ACCOUNT

Once downloaded, open the Avon On App.



Select market and language.



Input your Rep account number and password.



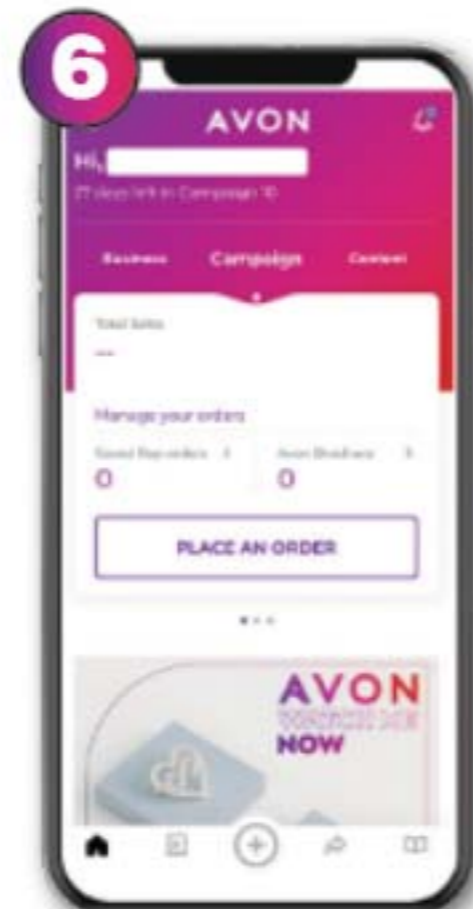
Select a PIN code.



Select if you wish to enable Face ID.

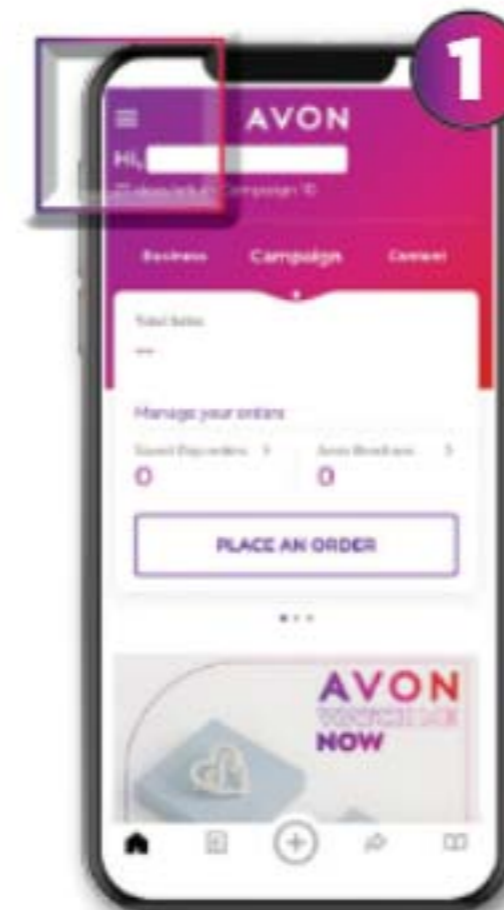


Enable Notifications.

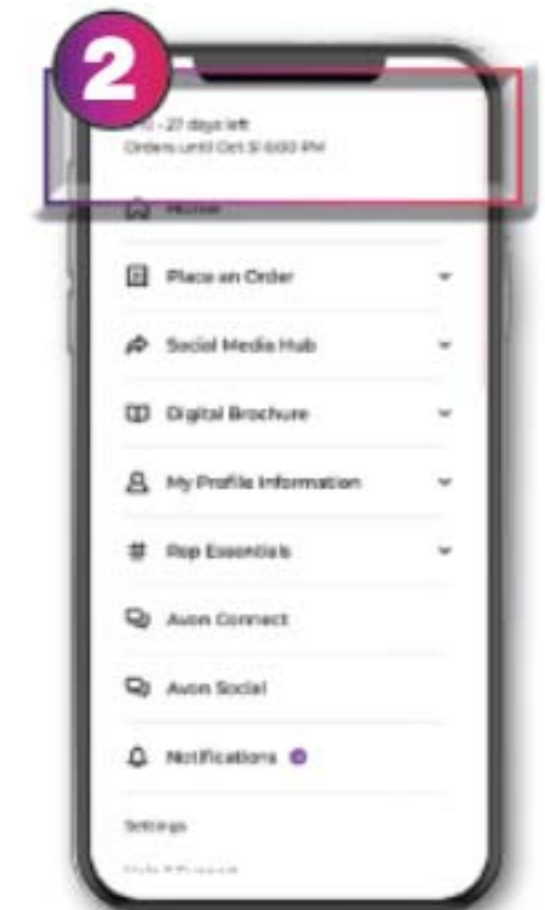


You are now at the Avon On home screen.

## THE AVON ON MENU



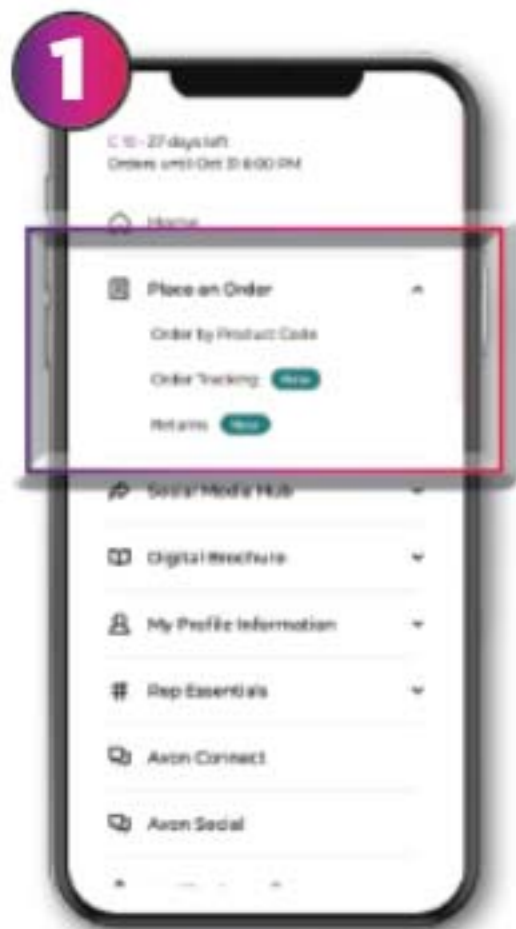
Once on the homepage, you can access the main menu. Select the burger bun in the top left corner.



In the menu you will be able to see how many days are left in the current campaign and all of your Avon On options.



# PLACING AN ORDER



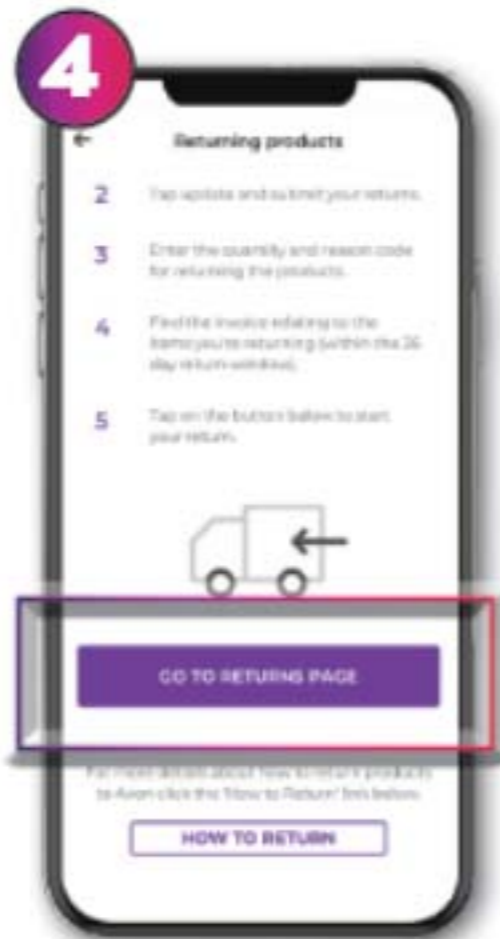
To place an order, select 'Place an order' from the menu bar.



Input the product code for each item you wish to order and follow the prompts to complete your order.



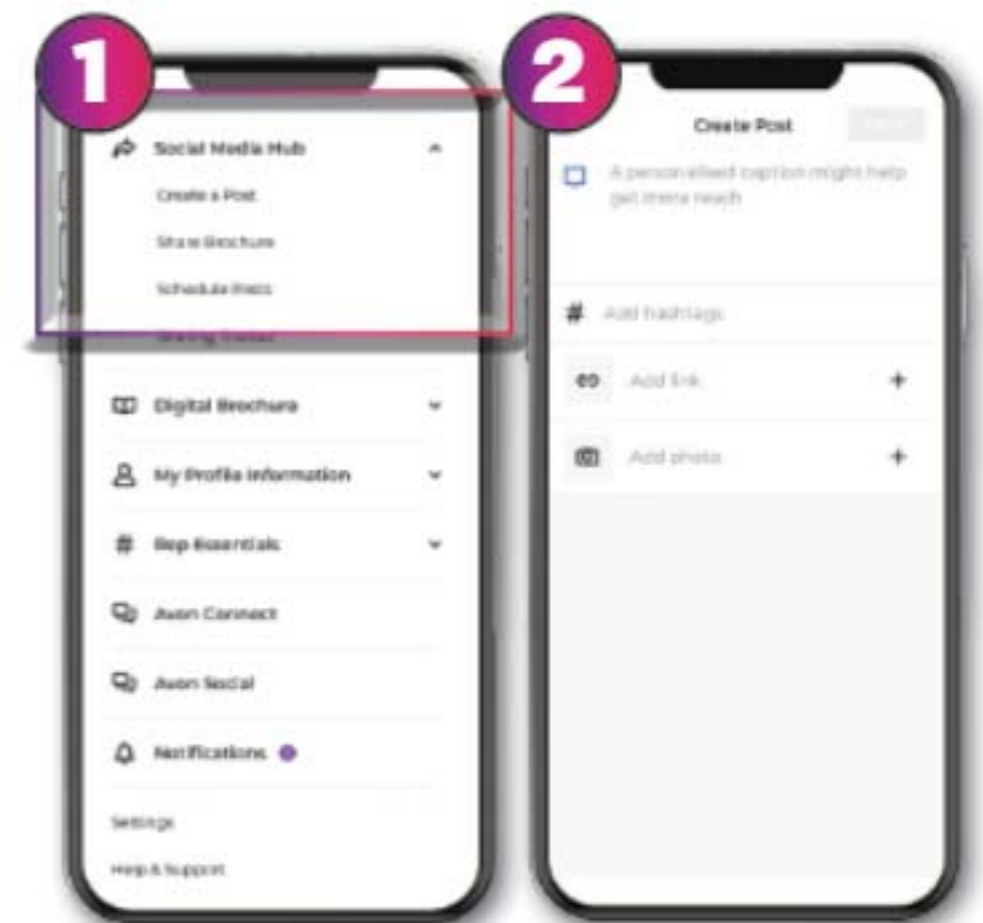
You can also track the status of existing orders you have placed. You will receive notifications to keep you updated with the progress of your orders.



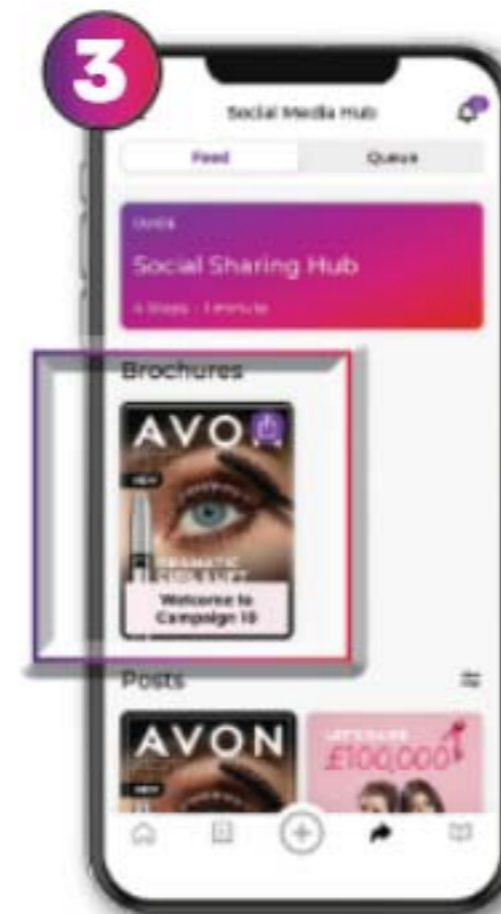
You may have a need to return an item. Click on the returns option in the menu and follow the prompts.

# THE SOCIAL MEDIA HUB

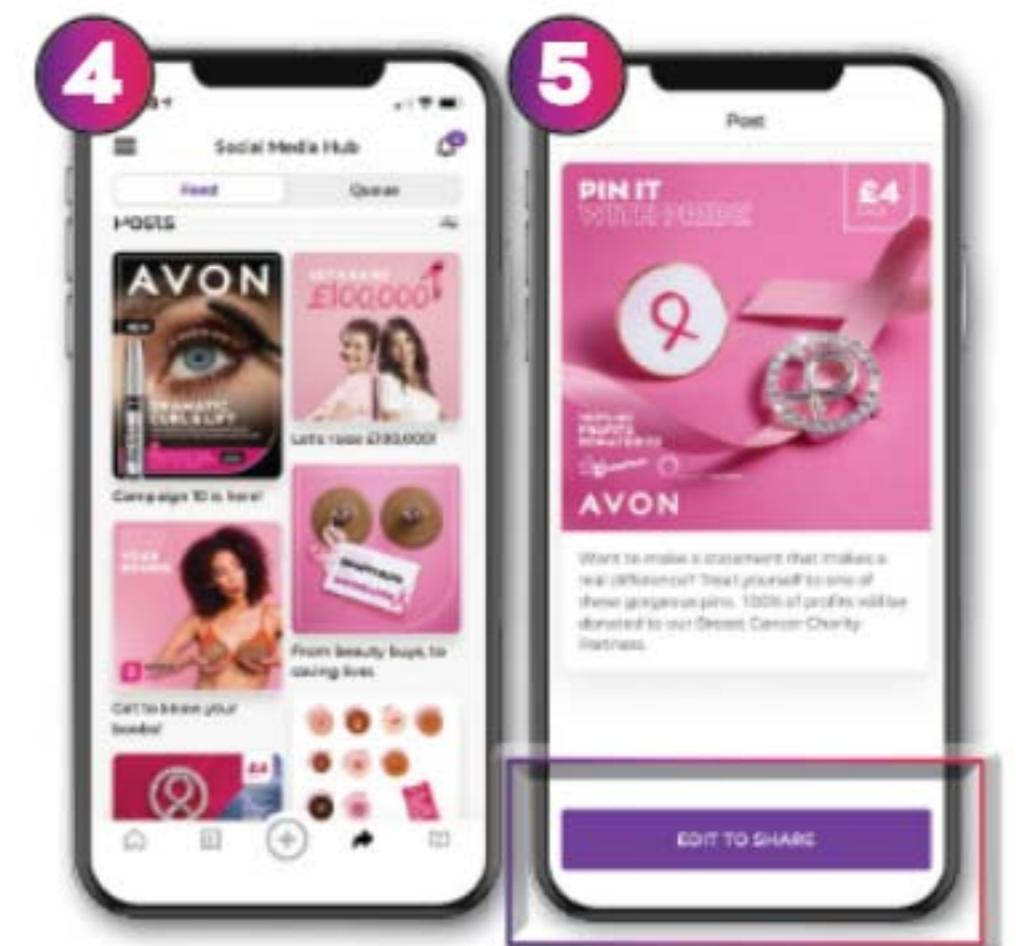
The Social Media Hub is a simple way for you to share social updates with your customers on the go.



You can create your own personalized posts and add in hashtags, shop links and images to engage your customers.



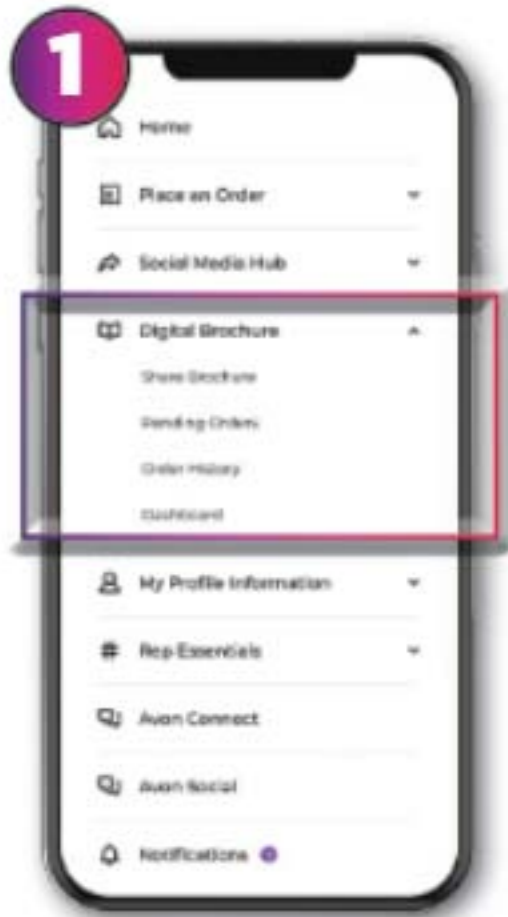
Share the Digital Brochure direct with your customers and they can see they're shopping with you.



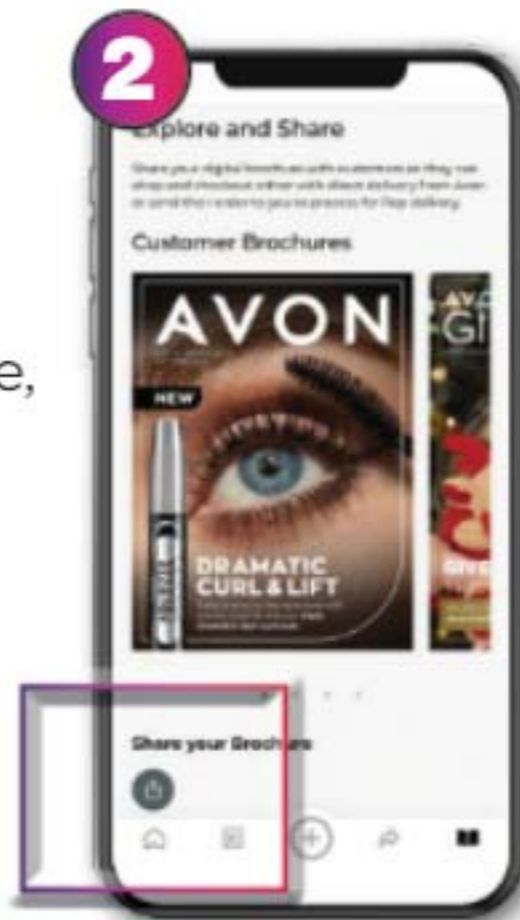
Choose from a selection of pre-made social posts which you can also edit and add links before sharing.



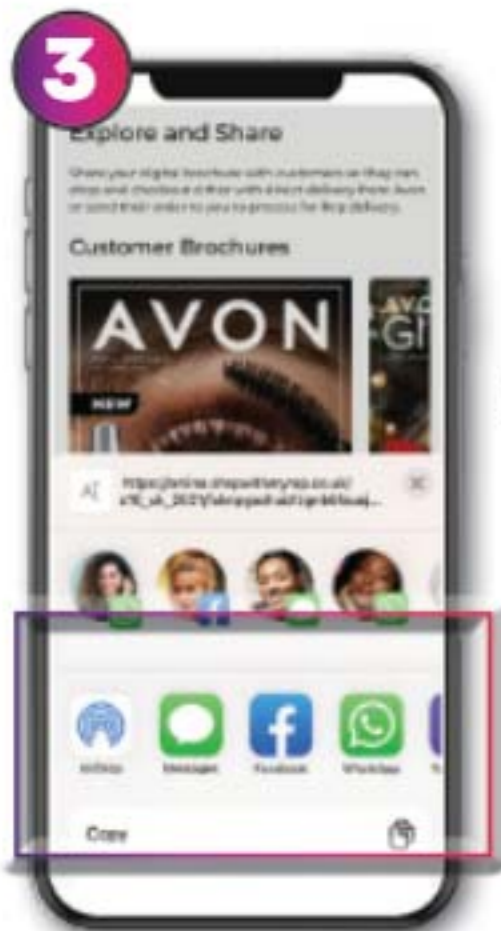
# DIGITAL BROCHURE



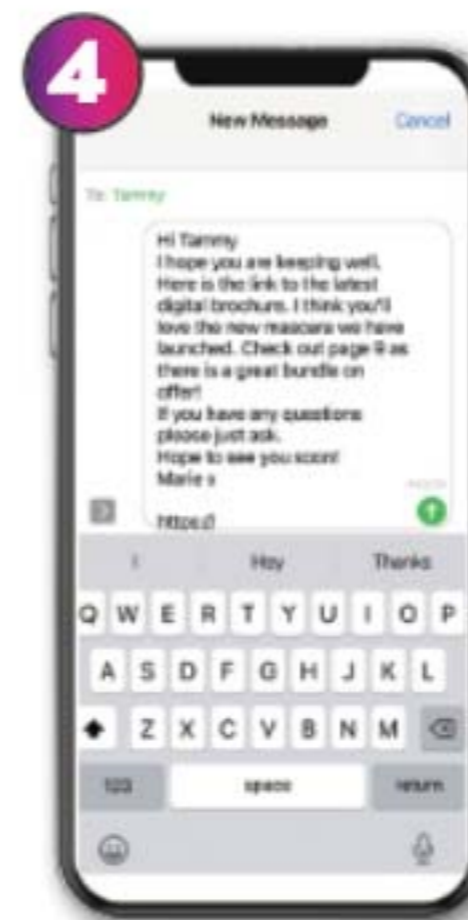
To view the Digital Brochures, from the menu, select Digital Brochure.



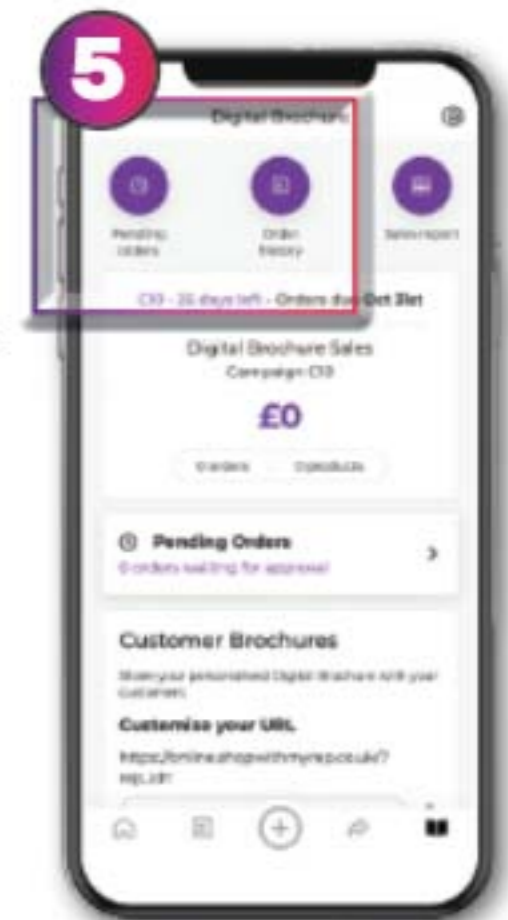
To instantly share the Digital Brochure, select which brochure you wish to share, and then tap the share icon.



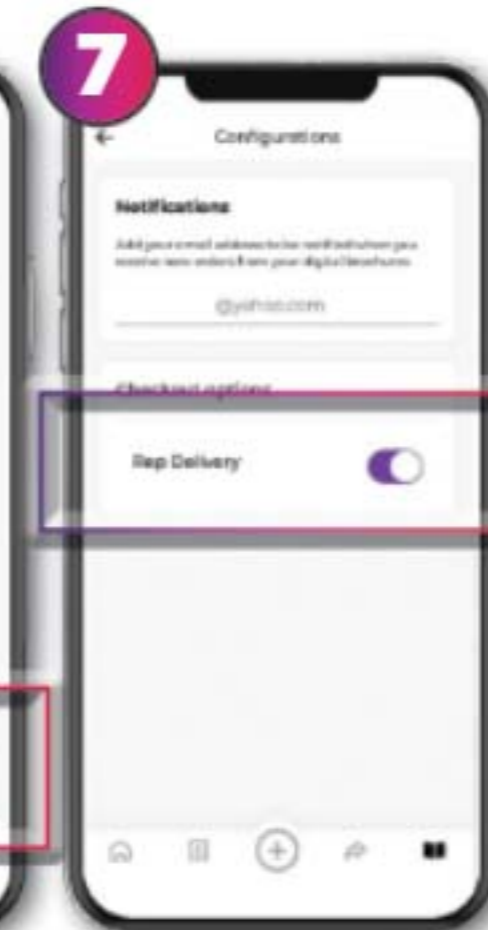
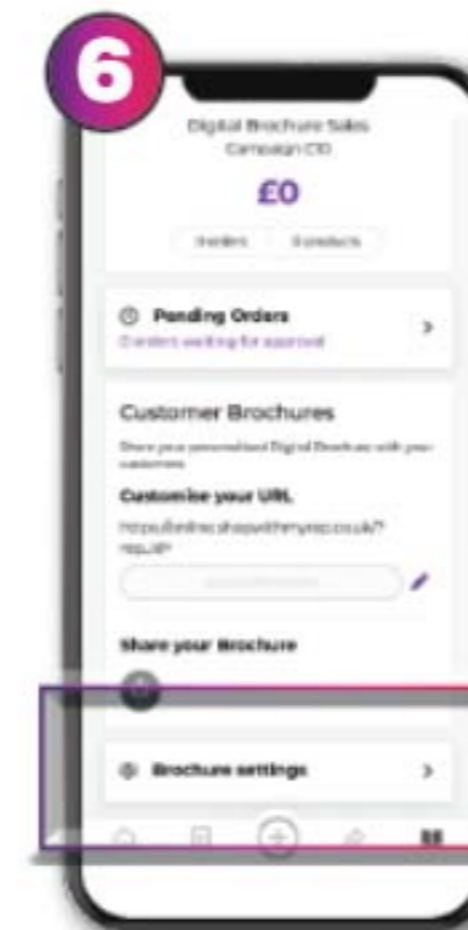
Select which way you wish to share the brochure E.g. text, Whatsapp, Messenger etc. elect the names you wish to share with.



Add a personal message to make the link bespoke to each customer. Your customer will see they're shopping with you. You can also share mid-campaign offers from Avon On too. The more you share, the more orders you'll attract! Avon On will also notify you when your order is ready.



From the menu, you can also check if you have any pending orders, your order history and your dashboard.

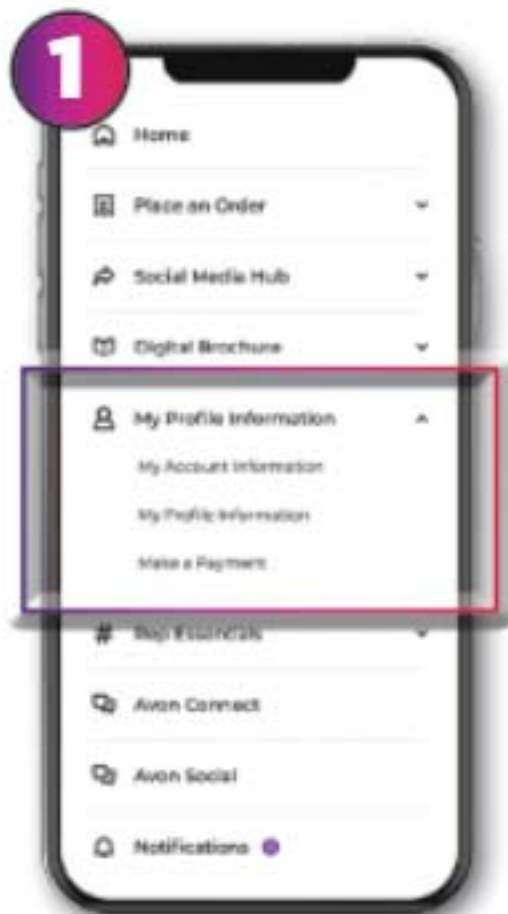


To opt in or out of Rep delivery, tap on 'Brochure settings' and turn this option on or off.

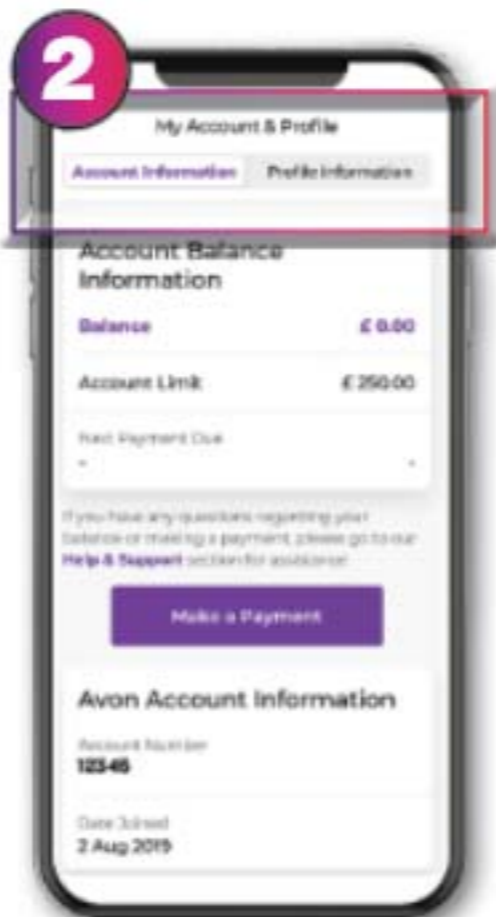
Add your email address to be notified direct when new orders are received.



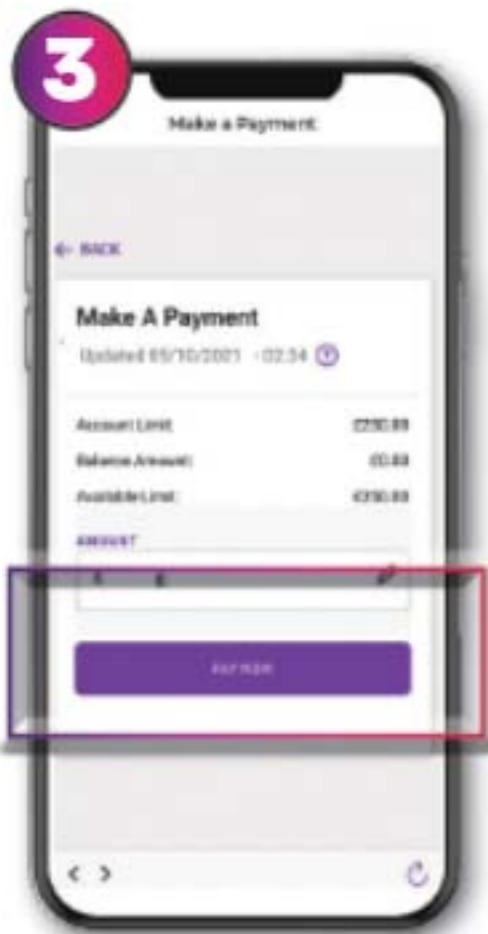
# PROFILE INFORMATION



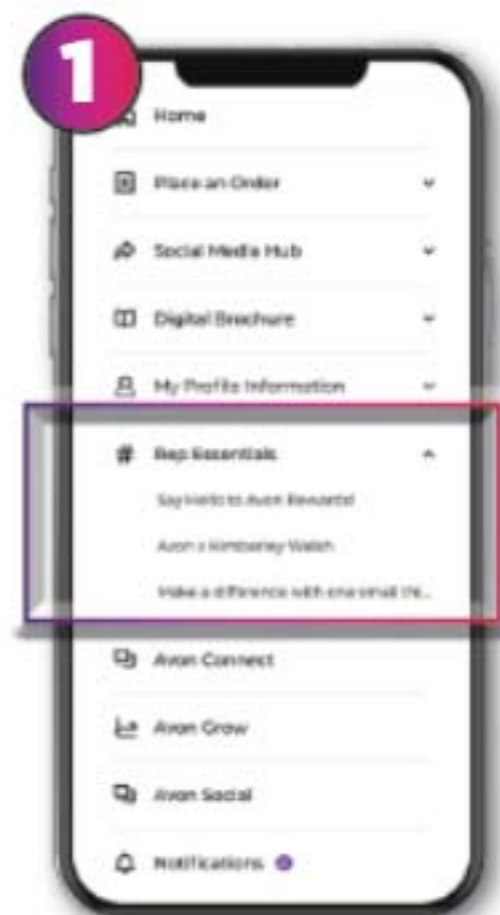
Select My Profile Information in the menu.



You can view your account and profile information with the option to edit some of these details.



You can also make payments from Avon On. Select 'Make a Payment', input the amount you are paying and follow the links to payment options.



In Rep Essentials you can access Avon Rewards and the latest incentives and highlights, so you'll never miss out!



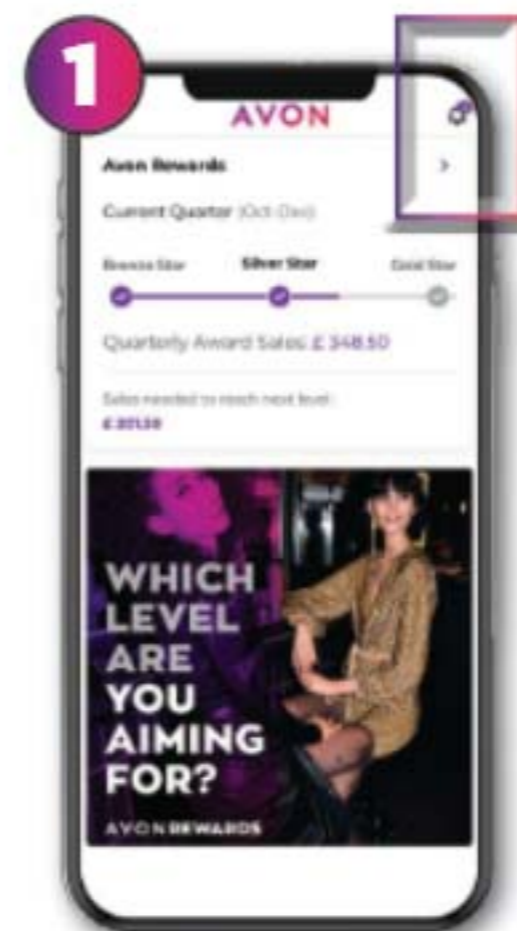


# AVON REWARDS

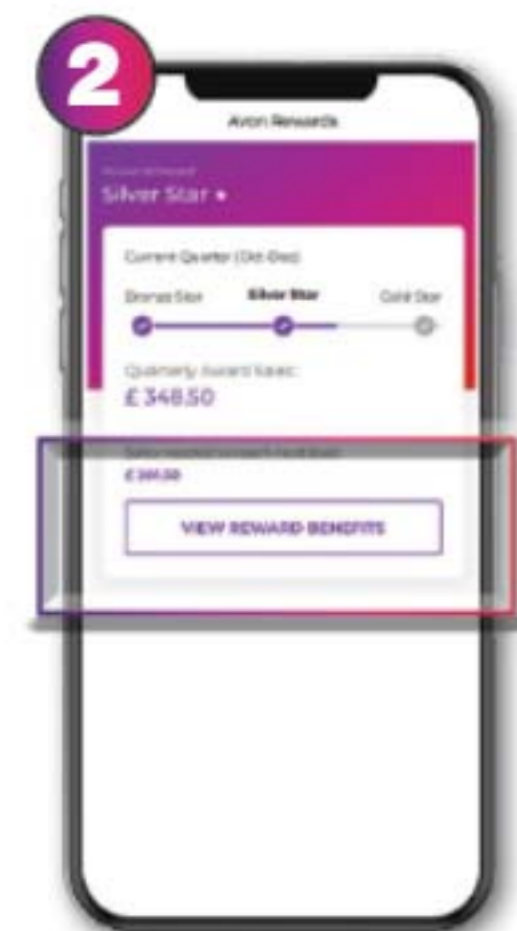
**An exciting world of benefits, to recognise and reward ALL our Representatives for their hard work and loyalty.**

**As well as via the main menu, you can access Avon Rewards on the AvonOn homepage to find out which star level you've reached, and the benefits you're achieving.**

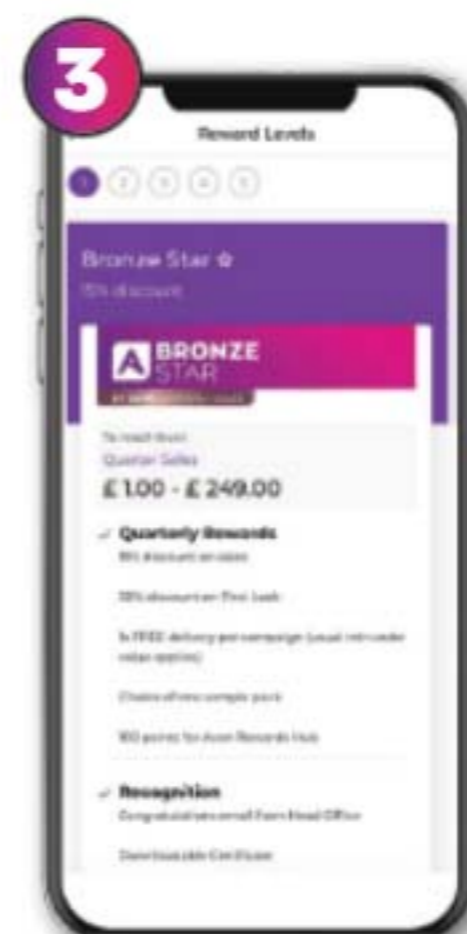
Want to find out more about your Reward benefits? Download the Avon Rewards digital guide.



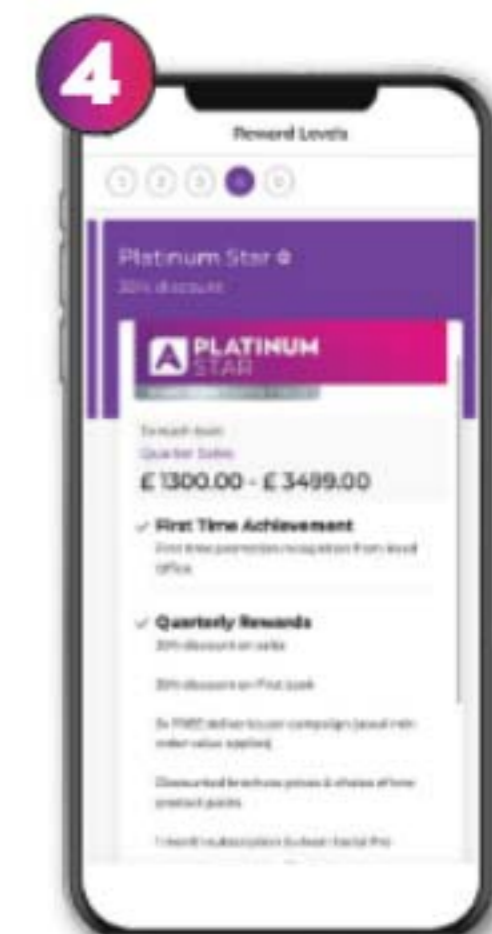
On the homepage, scroll down to see your Avon Rewards level. Tap the arrow to find out which Star you've reached so far.



Click on 'View Reward Benefits' to see all the benefits you're achieving.



View your star level and your benefits.

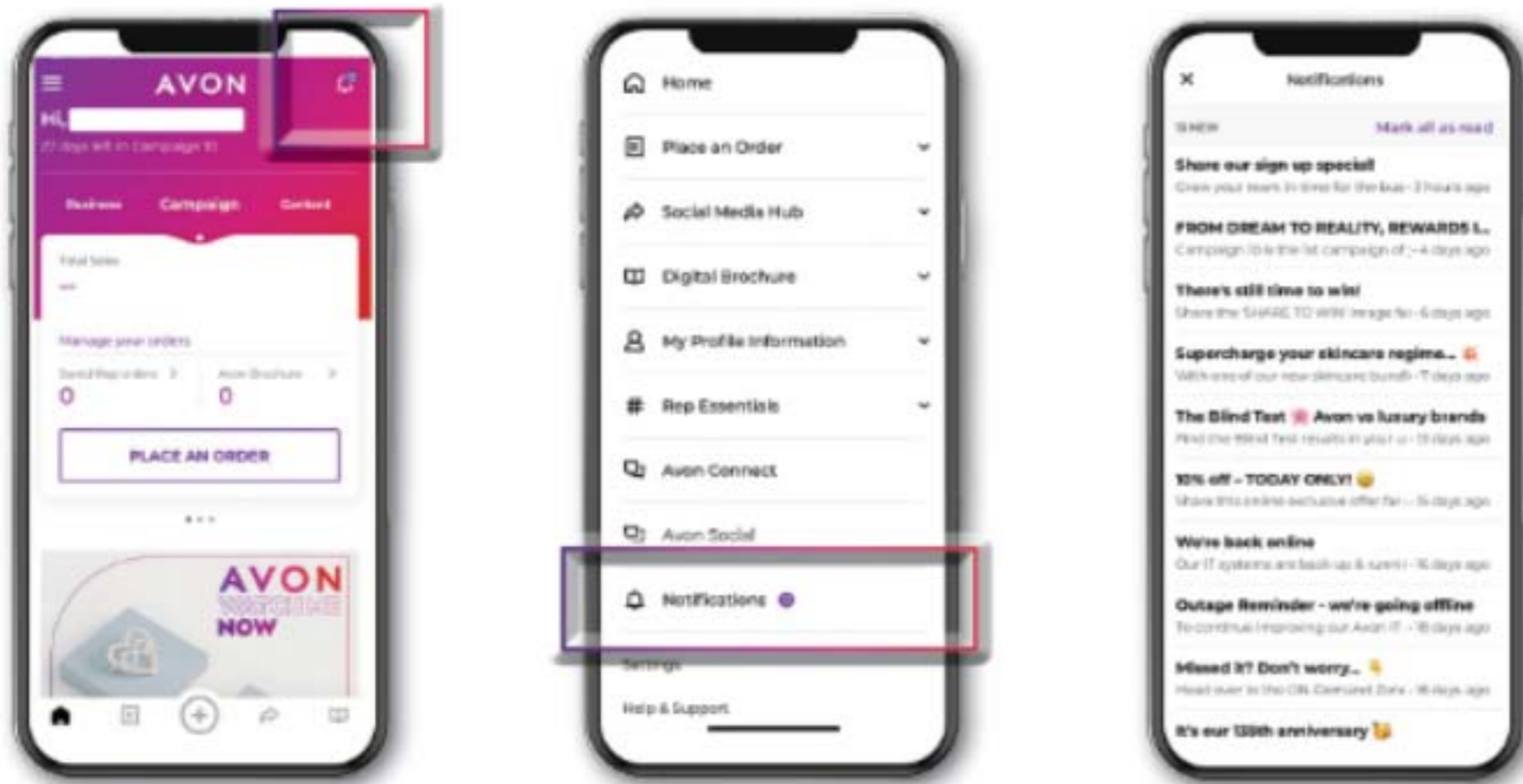


Swipe across to see the other levels and benefits available, depending on how much you sell each quarter.



# NOTIFICATIONS

To keep up to date with all the latest notifications from Avon, you will see notification alerts on the Avon On home page, or you can also access it from the menu bar.

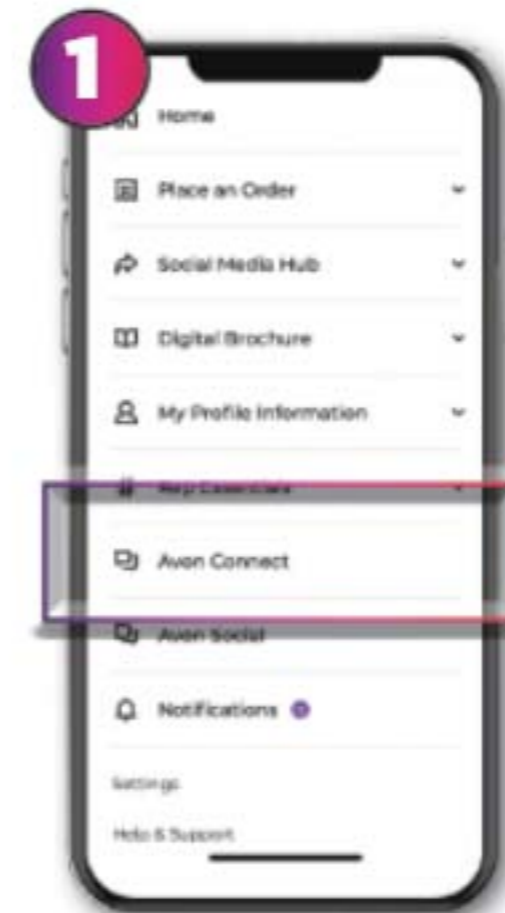


# AVON CONNECT

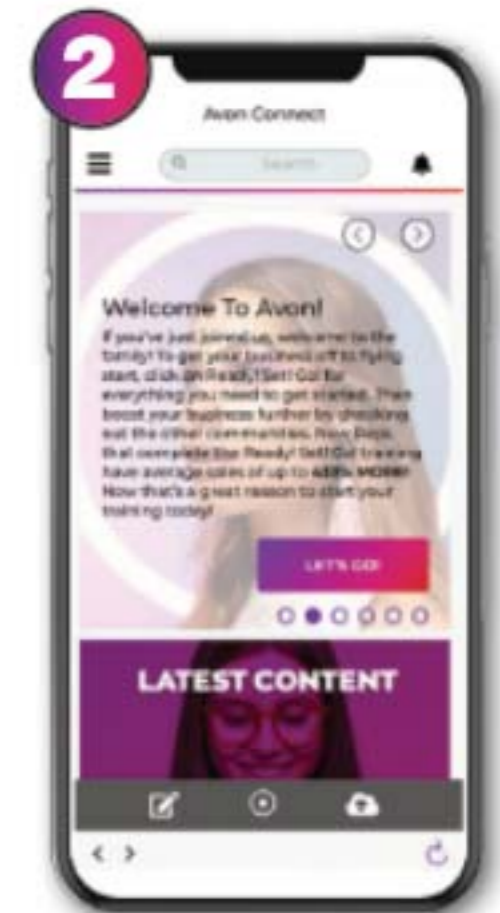


Learn on-the-go with Avon Connect, your go-to training tool. Bite sized learning at your finger-tips, from getting your business started, to building your business and team, as well as tons of product knowledge, and much, much more!

**Reps that use Avon Connect  
have average sales of up to  
71% more!**



From the menu bar, select Avon Connect.



You will then be diverted to the Avon Connect homepage to access learning on-the-go.

## TOP TIP

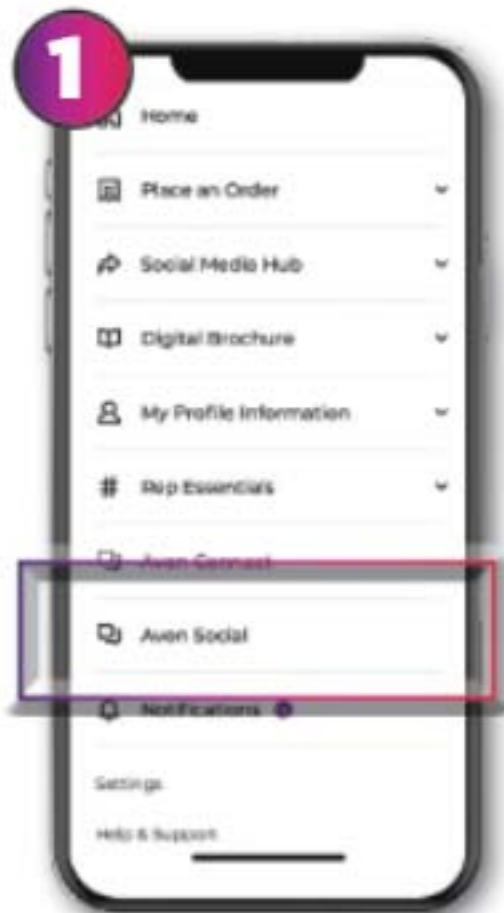
**Keep notifications switched on so you never miss out on order updates, latest news, incentives and offers!**



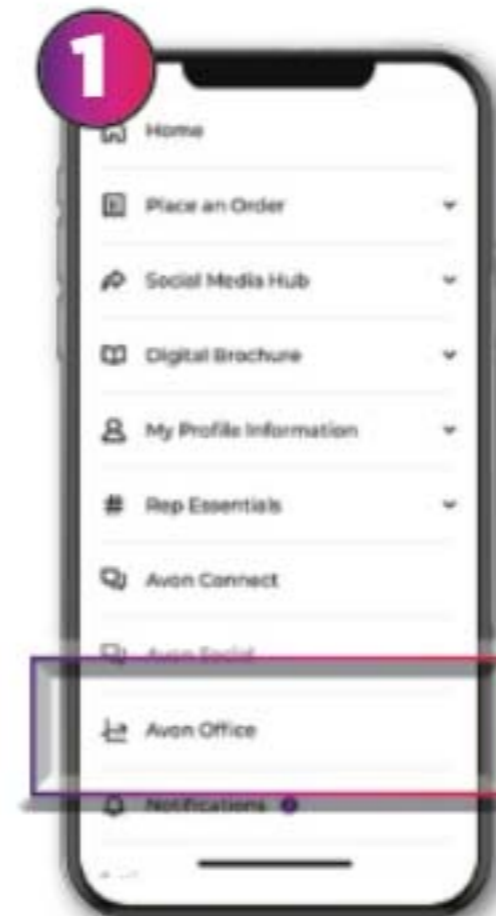
You can now access Avon Social from Avon ON.

Share and advertise your business via social media. It's easy and fun to use. All you need to do is sign in once a week and share pre-written social posts and a link to your online shop. It takes just 5 minutes a week to schedule your posts!

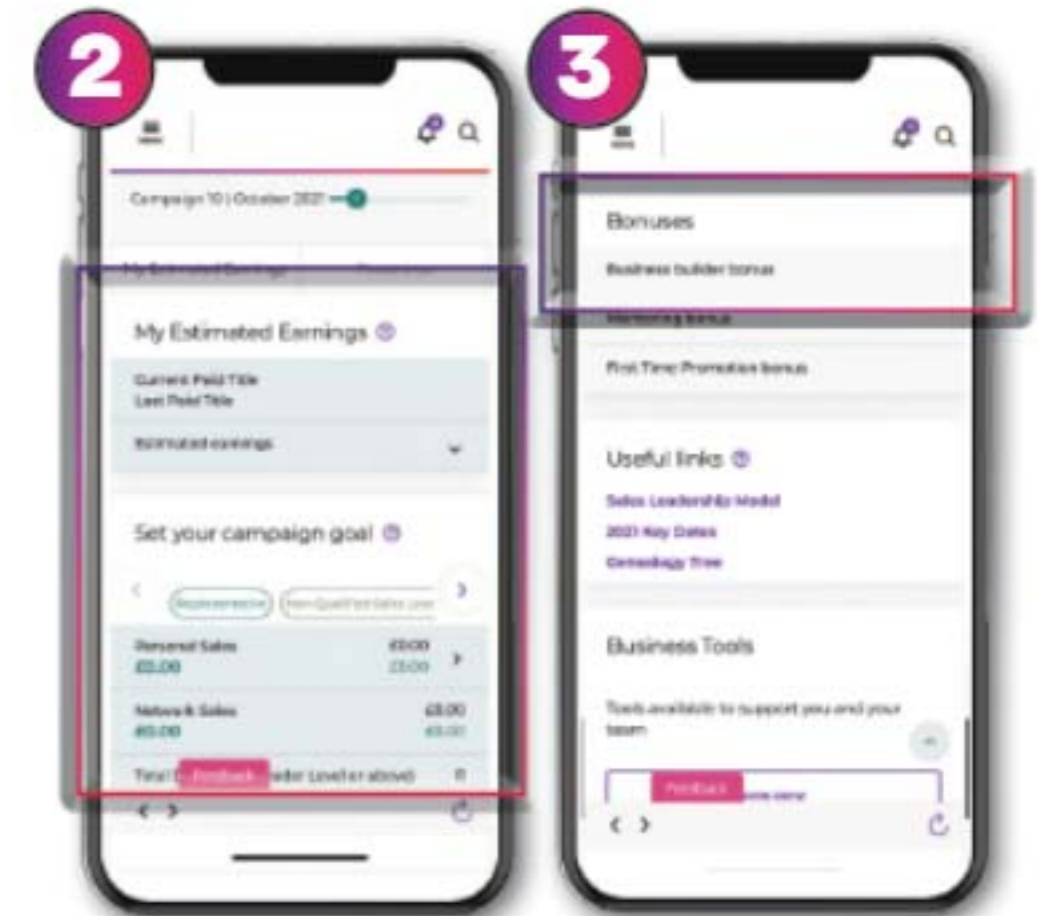
## Reps that used Avon Social in 2020 on average grew digital sales by 92%



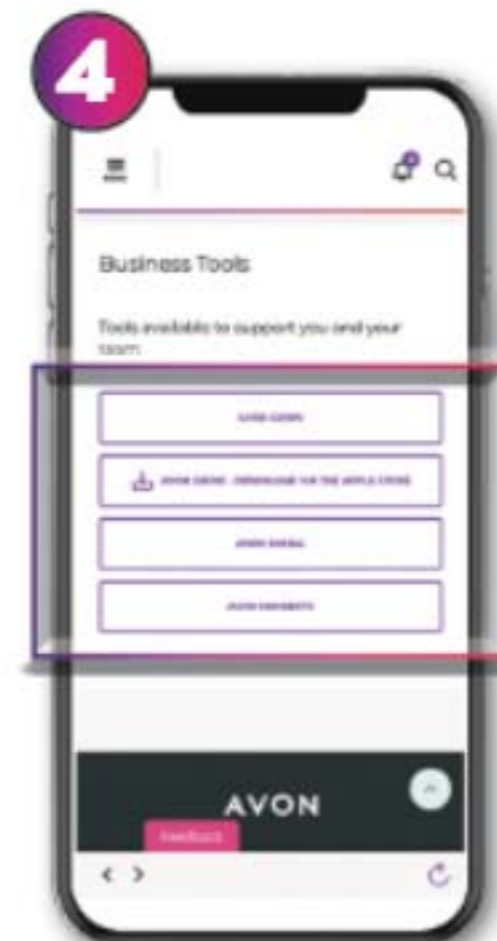
Avon Office only appears as an option in the main menu if you are a Sales Leader. Having access to Avon Office via Avon On allows you to manage your team on the go.



Click on Avon Office to access your business tools.



You will have access to check your estimated earnings on personal and network sales each campaign, as well as your bonus.



You can also gain access to Avon Grow to manage your recruitment, Avon Social, as well as Avon Connect. You will also receive alerts as to which Reps in your team are at risk of not placing an order this campaign so that you have the opportunity to connect with them.



# RELATED GUIDES

As you know, there are some amazing support tools to help you along the way!

Click on the images below to access them...



Check out the latest training calls which are also there to support you and your business. Join them via the weekly training email or by heading to [Avon Connect](#) and clicking on 'Events'.

Plus there is so much more. Just head over to [Avon Connect](#) for more tools and incentive details.



**EVERYTHING YOU NEED,  
IN ONE HANDY PLACE**